Onboarding process

Payment terminal integration with charge point management system (CPMS)

Do you have a (3rd party) CPMS?

Yes — Contact your **CPMS**

No — Contact a **CPMS**

Payter Apollo API installed in the CPMS?

No — Contact with **Payter**

Yes

Select a CPMS* that supports the Payter Apollo Payment terminal (API)

* Contact your sales representative for a list of already supported CPMS

Phase 1 Integrate Payter

Start integration traject with Payter and CPMS

Implement UI terminal
Apollo User Interface (UI) Specification (payter.com)

Implement API
Integration Process Flow (payter.com)

Phase 1 2 - 6 months

Contact with **Alfen**

Phase 2 Contract acquiring bank

Do you have a merchant ID (MID)* by Elavon, Worldline Six, or Shift4/Finaro:

* Some CPMS parties handle all financial transactions: Their MID is used

Yes — **Continue**

No — **Contact Payer** to get a MID from an acquiring bank

Phase 2 2 - 6 weeks

Phase 3 Order Payment terminal and Charger

Order Payment terminal with the right mounting brack and charger when available at Alfen

customer-ace.alfen.com

Phase 3+4 3 - 6 weeks

Contact with **Payter**

Phase 4 Prepare for installation

A: Register the unique serial number(s) of the terminal(s) at **payter.com/registration**

B: Contact CPMS to connect terminal and charger

Contact with **Installer**

Phase 5 Start installation

Installer installs charging stations with the Alfen payment product

Installer performs test transaction

Installer informs
Your charger is ready for use

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This flyer may change at any time without prior notice from Alfen. No rights can be obtained from the flyer.
Alfen assumes no responsibility or liability for any errors or omissions in the content of the flyer.
Specific content per phase may vary. The Customer shall be liable for executing the different phases.
The payment terminal is not available for purchase at this moment.
Alfen shall inform the Customer as soon as it is available.