



ALFEN
POWER TO ADAPT

Price List

Alfen Ad Hoc Services

Country	Call out fee 2025 (excl. Labour)*	Labour (per 30 minutes)**
Netherlands	€ 160,00	€ 65,00
Belgium / Luxemburg	€ 180,00	€ 70,00
Germany***	€ 210,00	€ 80,00
France	€ 225,00	€ 75,00
Austria	€ 215,00	€ 70,00
Switzerland	€ 215,00	€ 95,00
Spain	€ 175,00	€ 50,00
Italy	€ 175,00	€ 65,00
Norway	€ 365,00	€ 95,00
Finland	€ 290,00****	€ 55,00
Sweden	€ 305,00	€ 65,00
Denmark	€ 205,00	€ 75,00
United Kingdom	€ 215,00	€ 60,00

* Charged at all times unless on-site warranty is activated on the charger and the failure is not an exclusion to this on-site warranty

** A minimum of 30 minutes of labour per ticket applies. Not applicable if covered by warranty

*** For Eichrecht-compliant chargers, on-site service is performed by Eichrecht-certified engineers. Eichrecht calibration is not included. If Eichrecht-calibration needs to be performed, additional costs of €160,- per socket are charged. On-site Service on Eichrecht Products only available in Germany.

**** In Finland, if a charger is located more than 50 kilometers from the nearest Service Hub, a surcharge of €2,50 per additional kilometer applies

For all regions the following shall apply:

For remote areas, e.g. islands and other isolated areas prices will be offered separately.

For all services performed by Alfen ICU B.V. ("Alfen"), the Alfen Charging Equipment Service Terms and Conditions are applicable, a download is available here: <https://alfen.com/assets/download/bltf128f291518ad89f> or can be requested from Alfen, unless the Customer and Alfen have entered into a Master Service Agreement ("MSA"), in which case the MSA applies. **General purchase terms and conditions of customers are expressly rejected.**

A Carry-In warranty applies to the EV Chargers: <https://alfen.com/assets/download/blt10187d7171bb0912>

The Carry in Warranty can be extended with a maximum of 3 years if purchased before the end date of the standard warranty.