



**ALFEN**  
POWER TO ADAPT

# Price List

## ACE Warranty Extension & On Site Service 2026 EV Chargers

<b>Eve Single Plus</b>	<b>Price</b>
Warranty Extension 1 Year   On-Site	€ 40,00
Warranty Extension 2 Years   On-Site	€ 80,00
Warranty Extension 3 Years   On-Site	€ 120,00

The Eve Single Plus has a standard on-site warranty of 39 months

<b>Eve Double Plus</b>	<b>Price</b>
Warranty Extension 1 Year   On-Site	€ 80,00
Warranty Extension 2 Years   On-Site	€ 160,00
Warranty Extension 3 Years   On-Site	€ 240,00

The Eve Double Plus has a standard on-site warranty of 39 months

<b>Eve Single Plus DE</b>	<b>Price</b>
Warranty Extension 1 Year   On-Site	€ 50,00
Warranty Extension 2 Years   On-Site	€ 100,00
Warranty Extension 3 Years   On-Site	€ 150,00

The Eve Single Plus DE has a standard on-site warranty of 39 months

<b>Eve Double Plus DE / Eve Double Plus Public DE</b>	<b>Price</b>
Warranty Extension 1 Year   On-Site	€ 90,00
Warranty Extension 2 Years   On-Site	€ 180,00
Warranty Extension 3 Years   On-Site	€ 270,00

The Eve Double Plus DE and Eve Double Plus Public DE have a standard on-site warranty of 39 months



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<b>Eve Single S-Line / Single Pro-Line</b>	<b>Price</b>
Warranty Extension 1 Year   Carry-in	€ 35,00
Warranty Extension 2 Years   Carry-in	€ 70,00
Warranty Extension 3 Years   Carry-in	€ 105,00
Standard Warranty Duration*   On-Site	€ 42,00
Warranty Extension 1 Year + On-Site	€ 98,00
Warranty Extension 2 Years + On-Site	€ 154,00
Warranty Extension 3 Years + On-Site	€ 210,00

\* The standard warranty duration is 27 months for chargers shipped before 01-07-2025, 36 months for chargers shipped between 01-07-2025 and 31-10-2025, and 39 months for chargers shipped on or after 01-11-2025

<b>Eve Double Pro-Line / Twin</b>	<b>Price</b>
Warranty Extension 1 Year   Carry-in	€ 75,00
Warranty Extension 2 Years   Carry-in	€ 150,00
Warranty Extension 3 Years   Carry-in	€ 225,00
Standard Warranty Duration*   On-Site	€ 60,00
Warranty Extension 1 Year + On-Site	€ 165,00
Warranty Extension 2 Years + On-Site	€ 270,00
Warranty Extension 3 Years + On-Site	€ 375,00

\* The standard warranty duration is 27 months for chargers shipped before 01-07-2025, 36 months for chargers shipped between 01-07-2025 and 31-10-2025, and 39 months for chargers shipped on or after 01-11-2025

<b>Eve Single Pro-Line DE</b>	<b>Price</b>
Warranty Extension 1 Year   Carry-in	€ 35,00
Warranty Extension 2 Years   Carry-in	€ 70,00
Warranty Extension 3 Years   Carry-in	€ 105,00
Standard Warranty Duration* + On-Site	€ 70,00
Warranty Extension 1 Year + On-Site	€ 140,00
Warranty Extension 2 Years + On-Site	€ 210,00
Warranty Extension 3 Years + On-Site	€ 280,00

\* The standard warranty duration is 27 months for chargers shipped before 01-07-2025, 36 months for chargers shipped between 01-07-2025 and 31-10-2025, and 39 months for chargers shipped on or after 01-11-2025



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<b>Eve Double Pro-Line DE</b>	<b>Price</b>
Warranty Extension 1 Year   Carry-in	€ 75,00
Warranty Extension 2 Years   Carry-in	€ 150,00
Warranty Extension 3 Years   Carry-in	€ 225,00
Standard Warranty Duration*   On-Site	€ 96,00
Warranty Extension 1 Year + On-Site	€ 219,00
Warranty Extension 2 Years + On-Site	€ 342,00
Warranty Extension 3 Years + On-Site	€ 465,00

\* The standard warranty duration is 27 months for chargers shipped before 01-07-2025, 36 months for chargers shipped between 01-07-2025 and 31-10-2025, and 39 months for chargers shipped on or after 01-11-2025

<b>Eve Double PG-Line</b>	<b>Price</b>
Warranty Extension 1 Year   Carry-in	€ 75,00
Warranty Extension 2 Years   Carry-in	€ 150,00
Warranty Extension 3 Years   Carry-in	€ 225,00
Standard Warranty Duration*   On-Site	€ 126,00
Warranty Extension 1 Year + On-Site	€ 264,00
Warranty Extension 2 Years + On-Site	€ 402,00
Warranty Extension 3 Years + On-Site	€ 540,00

\* The standard warranty duration is 27 months for chargers shipped before 01-07-2025, 36 months for chargers shipped between 01-07-2025 and 31-10-2025, and 39 months for chargers shipped on or after 01-11-2025

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## Alfen Ad Hoc Services

Country	Call out fee (excl. Labour)*	Labour (per 30 minutes)**
Netherlands	€ 165,00	€ 70,00
Belgium / Luxemburg	€ 185,00	€ 75,00
Germany***	€ 220,00	€ 85,00
France	€ 235,00	€ 80,00
Austria	€ 225,00	€ 75,00
Italy	€ 185,00	€ 70,00
Finland	€ 300,00****	€ 60,00
Sweden	€ 315,00	€ 70,00
United Kingdom	€ 220,00	€ 65,00

\* Charged at all times unless on-site warranty is activated on the charger and the failure is not an exclusion to this on-site warranty  
 \*\* A minimum of 30 minutes of labour per ticket applies. Not applicable if covered by warranty  
 \*\*\* For Eichrecht-compliant chargers, on-site service is performed by Eichrecht-certified engineers. If Eichrecht-calibration needs to be performed, additional costs of €160,- per socket are charged. This calibration would be included with an on-site warranty. Any 3rd party costs (e.g. through authorities like "Eichbehörden") are excluded and not covered by Alfen through any warranty contract. On-site Service on Eichrecht Products is only available in Germany.  
 \*\*\*\* In Finland, if a charger is located more than 50 kilometers from the nearest Service Hub, a surcharge of €2,50 per additional kilometer applies

### For all regions the following shall apply:

For remote areas, e.g. islands and other isolated areas prices will be offered separately.
For all services performed by Alfen ICU B.V. ("Alfen"), the Alfen Charging Equipment Service Terms and Conditions are applicable, a download is available here: <a href="https://alfen.com/assets/download/bltf128f291518ad89f">https://alfen.com/assets/download/bltf128f291518ad89f</a> or can be requested from Alfen, unless the Customer and Alfen have entered into a Master Service Agreement ("MSA"), in which case the MSA applies. <b>General purchase terms and conditions of customers are expressly rejected.</b>
A Carry-In warranty applies to the EV Chargers: <a href="https://alfen.com/assets/download/blt10187d7171bb0912">https://alfen.com/assets/download/blt10187d7171bb0912</a>
Warranty can be extended with a maximum of 3 years if purchased before the end date of the standard warranty.